

**ALL YOUR
PRODUCT
BENEFITS
UNPACKED.**

theunlimited.co.za



Unlimit Your Life.

THE UNLIMITED

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THE UNLIMITED FREE BENEFIT - 2 FOR 1 DINING

GENERAL TERMS AND CONDITIONS

PLEASE NOTE: This constitutes the contract between you, us and the service provider (the "agreement"). Please make sure that all the information you have given us is accurate. Your use of the benefit is always subject to the terms and conditions of this agreement and any amendments. It is your responsibility to read and understand them.

ACCURACY OF INFORMATION

It is very important that you give us honest and accurate information at all times. If you give us false or incorrect information, this agreement may be invalid or you may not be able to use your benefit. We rely on the accuracy and truthfulness of the information you give us.

In the event of any fraud; misrepresentation or non-disclosure of material facts, we reserve the right, to cancel this agreement or reject any benefit claim. This includes selling the benefit for monetary gain and the use of an ID number other than your own.

GENERAL DEFINITIONS (What these words mean when used in this agreement)

Subject to all the terms and conditions of this agreement:

1. **activation date** means the date on which your benefit is successfully activated by us and is the date on which your benefit is available.
2. **benefit** means 2 for 1 dining, up to R100 off your second main meal. You may dine out daily for the duration of this agreement (no more than 30 days), subject to the terms and conditions of this agreement.
3. **service provider ("SP")** means GoRhino (Pty) Ltd (Company Registration No 2010/010635/07), the company that is responsible for the provision of the benefit.
4. **we/us/our** means The Unlimited Group (Pty) Limited. We bring you the benefit.
5. **you/your** means you, the person entitled to use the benefit, whose name; surname; ID number and cell phone number was provided to us to enable activation of the benefit.

IMPORTANT INFORMATION ABOUT THE BENEFIT

1. The benefit comes at no cost to you.
2. Unless we tell you otherwise, you may use the benefit from the activation date.
3. If you do not complete the activation process (see **HOW TO ACTIVATE YOUR BENEFIT** below), you will not have access to the benefit.
4. Your benefit is valid for 30 days. This means that your benefit will automatically be cancelled 30 days from the date you successfully activate the benefit (the activation date).
5. We will **NOT** notify you once the benefit has been cancelled.
6. You can only use your benefit in South Africa at selected restaurants (see **THE BENEFIT IN DETAIL** below).
7. You can cancel the benefit at any time. Give us a call on 0861 990 000 so that we can assist you.
8. We can cancel this agreement and end access to the benefit (without giving notice to you):
 - 8.1 immediately, if you are dishonest or commit fraud; or
 - 8.2 for any other reason (or any other period that is set out in this agreement).
9. We reserve the right to amend, add or change the benefit provided, or any of the terms and conditions of this agreement, without giving notice to you of our intention to do so.
10. Any variations and or changes will be binding on you and can be applied at any time to the existing terms and conditions.
11. You may not transfer the benefit to anyone else and the benefit can only be

redeemed by you, with the details you provided to us at the time of activation of the benefit.

12. Please note that this agreement is not an insurance policy and the benefit is also non-insurance. It does not indemnify you for damages or losses sustained or suffered.

HOW TO ACTIVATE THE BENEFIT

1. When you are offered this benefit, you will need to provide your name, surname, ID number, cell phone number and email address to activate the benefit.
2. Once the benefit has been activated, you will receive confirmation that your benefit has been activated. This is the activation date and when you can start using the benefit.
3. Please call us on 0861 990 000 if you have any questions.

THE BENEFIT IN DETAIL

2 FOR 1 DINING BENEFIT ("BENEFIT")

WHAT IS THE BENEFIT?

1. You will receive 2 for 1 dining at participating restaurants. Buy 1 main meal and get the second main meal free, up to the value of R100.
2. The discount applies to the cheaper of the two main meals, as specified by the restaurant's menu. You can choose meals from the standard a la carte menu, provided the order includes 2 main meals.
3. You can dine out once daily, for up to 30 days. All voucher codes will expire 12 hours after they are issued, which means you must use your voucher code within 12 hours.
4. The benefit is available at selected establishments ("restaurants") which have elected to offer the discount under this 2 for 1 dining benefit, provided that the participating agreement of the restaurant is unchanged.
5. For a comprehensive list of the participating restaurants and their specific terms, including available periods, timelines, booking procedures, and any related exclusions, please visit www.theunlimited-lifestyle.co.za/benefits

HOW TO REDEEM THE BENEFIT

1. Visit www.theunlimited-lifestyle.co.za/benefits
2. Log in using your cell phone number.
3. Choose from a variety of dining partners and request your voucher code.
4. Your voucher code will be sent to you via SMS or email.
5. Purchase 2 main meals at your chosen restaurant and get R100 off your second main meal.
6. Give your voucher code to the teller when paying and enjoy your R100 discount.
7. Your voucher code will expire within 12 hours from the time of issue.

SPECIFIC TERMS AND CONDITIONS FOR THE BENEFIT

1. The benefit only applies at participating restaurants or outlets that have an active agreement with the SP.
2. The specifics of the benefit may differ between restaurants. Please check the individual restaurant pages on www.theunlimited-lifestyle.co.za/benefits for their specific conditions of use, as well as any updates to the individual restaurant terms.
3. The benefit may not apply if you visit a restaurant outside of these defined times.
4. Please note that restaurants reserve the right to alter these terms based on their operational needs.
5. While the SP strives to keep the website updated with current information about the restaurants and their terms of participation and availability, there may be instances where restaurants choose to opt-out or modify their terms. The SP and we take no responsibility for any such withdrawals by restaurants or any such changes in their terms and conditions or availability. The SP reserves the right to remove or add restaurants as they see fit.
6. If the discounted main meal's value is below R100, the remaining amount

- cannot be redeemed for cash or any other benefit.
7. All voucher codes will expire after 12 hours from time of issue.
 8. Failure to present your voucher code will result in the discount not being applied. Please note, the SP cannot be held responsible for an SMS or email sent to you which is lost or delayed.
 9. Restaurants reserve the right to request positive identification and verify your identity.
 10. The SP and we take no responsibility for bad experiences or bad food at any of the restaurants.
 11. Offers and discounts may vary by restaurant and are subject to change at the restaurant's discretion.
 12. The SP and The Unlimited reserve the right to add or remove outlets from the program at any time.
 13. Voucher codes are non-transferable, cannot be exchanged for cash, and cannot be used in conjunction with other restaurant promotions or loyalty programs.
 14. All prices are inclusive of VAT where applicable.

SPECIFIC EXCLUSIONS FOR THE BENEFIT (what's not included in the benefit)

While enjoying the benefit at a participating restaurant, the following is not included as part of your benefit:

1. Starters, desserts, salads, breakfast items, appetisers, children's meals, beverages and takeaways.
2. Current restaurant specials or discounted food items.
3. Certain fixed menus.
4. Fridays and Saturdays at specific restaurants (if detailed on the specific restaurant page).
5. Designated public and special holidays, which may include but not limited to Father's Day, Mother's Day, Valentine's Day, and the festive season in December.
6. The benefit is for personal use only and cannot be used for group bookings, catering, or business functions.

HOW WE USE YOUR PERSONAL INFORMATION

We are bound by the terms and provisions of the Protection of Personal Information Act 4 of 2013 ("POPI Act"), as well as Section 51 of the Electronic Communications and Transactions Act, 2002 ("ECT Act") regarding the processing of your personal information. We may use any necessary legal means to check and validate the information you provide to us.

This section of the Statutory Notice of Disclosures is intended to summarise key privacy disclosures. We handle the personal information you provide to us in accordance with this section, read with the Privacy Policy available at www.theunlimited.co.za

1. **You hereby warrant and agree that we, including our authorised agents, partners and service provider/contractors may:**
 - 1.1 **collect information:**
 - (a) from you directly; from your use of our products and services; from your engagements and interactions with us; from public sources, shared databases and from third parties.
 - (b) that you provide to us and store it in a shared database, verify it against legally recognised sources and use it, for example, for any decision concerning the continuance of your agreement/policy or the meeting of any claim you submit. Such information may be given to any insurer or its authorised agents, partners and service provider/contractors.
 - (c) including (amongst others), information about your criminal or credit history, insurance history, marital status, national origin, age, sex, sex life, language, birth, education, financial history, identifying number, email address, physical address, telephone number, online identifiers, social media profile, health, disability, pregnancy, biometric information (like fingerprints, your signature or voice), race or ethnic origin, trade union membership, political

- persuasion, financial history, criminal history and your name.
- (d) that you warrant you are authorised to provide to us in respect of personal information of third parties. In doing so you indemnify us, including our authorised agents, partners and service provider/contractors, against any and all losses by or claims made against them and us as a result of you not having the required authorisation.

1.2 process your information for the following reasons (amongst others):

- (a) to underwrite policies, assess risks fairly, perform under your insurance agreement including the assessment of claims and enforce our contractual rights and obligations.

Note: This includes the collection and use of personal information provided to us, such as sensitive health information, including that of minor children, as permitted under section 32(1) of the POPI Act. In addition, such information may be shared internally with our departments (who need this information) and externally with third parties to comply with insurance obligations or legal requirements or in the exercise of our rights. Please contact us should you have any objections.

- (b) where relevant, to instruct the insurer, the UMA, and any appointed medical provider/service provider (including emergency or hospital providers, and medical professionals or staff engaged by an insured person, the insurer or UMA), to ensure that an insured person receives appropriate and necessary medical services. This includes sharing necessary personal and health information about you and your dependants where required to support risk assessment, claims processing, performance of your insurance agreement or to enforce contractual rights.
- (c) to comply with legislative, regulatory, risk and compliance requirements, codes of conduct and industry agreements or to fulfil reporting requirements and information requests.
- (d) to submit payment instructions (like a debit order) to and receive payment performance feedback from our appointed sponsor bank(s) for the purposes of facilitating and managing your payment obligations under this agreement. This includes sharing your name, identification number, and bank account details with such bank(s) to enable payment collection and receiving data from them such as payment success or failure, reasons for failed payments and debit order mandate status (e.g. whether the mandate has been authenticated).
- (e) to do affordability assessments, credit assessments and credit scoring including requesting and using limited credit information, such as income payment timing and payment behaviour, from credit bureaus or authorised third parties. By accepting our terms, you provide the necessary consent as required under the National Credit Act, 2005.
- (f) to manage and maintain your agreement/policy or relationship with us.
- (g) to disclose and obtain information about you from credit bureaus regarding your credit history.
- (h) to enable you to participate in the debt review process under the National Credit Act 34 of 2005.
- (i) for security, identity verification and to check the accuracy of your information.
- (j) where required, we may transfer your personal information outside of South Africa in compliance with the law.
- (k) for customer satisfaction surveys, promotional and other competitions.
- (l) using automated means (without human intervention in the decision-making process) to make decisions about you or your application for any product or service. You may query the decision made about you.

- (m) to conduct market and behavioural research, including scoring and analysis to determine if you qualify for products and services; and to market to you or provide you with products, goods and services. If you purchase products or services from us, we can market other similar products and services to you even after this agreement ends and share market innovations with you.
- (n) Payment of the premium also entitles you to be notified of further product offerings as well as preferential pricing if you buy additional benefits from us.

1.3 share your information with the below persons (amongst others) who are bound to keep it secure and confidential:

<ul style="list-style-type: none"> ▪ Attorneys, tracing agents, & debt collectors when enforcing agreements 	<ul style="list-style-type: none"> ▪ Debt counsellors & payment distribution agents during any debt review process.
<ul style="list-style-type: none"> ▪ Payment processing service providers, merchants, banks to process payment instructions 	<ul style="list-style-type: none"> ▪ Insurers and other financial institutions when providing insurance or assurance.
<ul style="list-style-type: none"> ▪ Our partners, service providers, agents, sub-contractors to offer and provide products and services to you 	<ul style="list-style-type: none"> ▪ Regulatory authorities, ombudsman, governments, local and international tax authorities & credit bureaus when we must share it with them.
<ul style="list-style-type: none"> ▪ Medical professionals, healthcare institutions or facilities involved in providing necessary medical services to you or your dependants under the insurance agreement. 	

- 2. The Unlimited automatically updates and keeps your information accurate**
 We may submit your information to, and receive information about you from, credit institutions (such as a credit bureau and our sponsor bank) to update, process and monitor your information to guide us in making decisions about product development and suitability of offerings, affordability, market conduct and activities related to our business. We may also do this to ensure the quality and accuracy of your identity and contact information to ensure we can make positive contact with you; and to determine your status as a home loan holder, vehicle owner or credit card holder to offer suitable goods and services to you that are affordable and that you may be interested in.

3. Your rights:

You have data protection rights which are described in detail on www.theunlimited.co.za. To request access to your information, contact us at the contact details provided above.
 We may contact you to offer you our similar products and services, using the contact details you have provided. You may opt out of receiving such marketing communications at any time by emailing dataprivacy@theunlimited.co.za or calling 0861 990 000.

WE WOULD LOVE TO HEAR FROM YOU

If you have any questions, or need assistance with the benefit, you can get in touch with us in the following ways:



on our website www.theunlimited.co.za; or



call us on **0861 990 000**